

COMFORT WITH CONFIDENCE

Comfortmaker
Air Conditioning & Heating

A publication for the customers of

Home Comfort News

Maximum Strength Warranties on Comfortmaker® Products Offer Homeowners Peace of Mind

Are you looking for peace of mind? When you make a major purchase for your home, it's always good to know the manufacturer stands behind the product.

The makers of Comfortmaker® products recently expanded their already exceptional warranty coverage. New Maximum Strength Warranties feature up to **10 years of parts limited warranty coverage** on Comfortmaker brand heating and cooling equipment on eligible products installed on or after **February 1, 2009**.

Summary of New Comfortmaker Warranty Coverage

• **Up to 10-Year Parts Limited Warranty:** Gas and oil furnaces, and R-410A based air conditioners, heat



pumps, coils and small package products carry a 10-year limited warranty on parts, including compressor and coils, to original homeowner, when installed in an owner-occupied single family residence and properly registered within 90 days after original installation. (See *Warranty Certificate for registration instructions. Registration not required in all jurisdictions.*) Otherwise, the warranty period is five years from the date of installation. R-22 based products and mini-splits are covered by a five year limited warranty on parts.

• **The No Hassle Replacement™ limited warranty (up to 10 years)**

provides a new equivalent replacement unit on eligible products if the compressor, covered coil or heat exchanger fails during the No-Hassle period. Split system units must be matched with a Comfortmaker indoor coil or fan coil. Restrictions apply. See warranty certificate for details.

• **HELP® Extended Service Agreements:** The Homeowner's Extended Labor Program (HELP) is a

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R-410A is Here!

The R-410A refrigerant used in Comfortmaker products meets the federal requirements for non-ozone-depleting refrigerants that take effect **January 1, 2010**. After that date, these regulations severely restrict manufacture of heating and air conditioning units using R-22 refrigerant and prohibit the use of R-22 units in new construction. There is also some risk that the cost of R-22 will increase as supplies decrease.

Let us help you select a new R-410A model air conditioner or heat pump to meet your long-term heating and cooling needs. *Call us today to learn more!*



Call us today for a SPRING preseason system check-up!

To keep your heating & cooling system operating at maximum efficiency and giving you optimum comfort for the upcoming cooling season, call us today to schedule a routine service check.



Beat the Summer Heat!

New Smaller Comfortmaker® SoftSound™ R-410A Split-system Outdoor Units Offer Reliability, Strong Warranties

Comfortmaker® SoftSound™ R-410A split-system air conditioner and heat pump outdoor units have been redesigned to make most models both smaller and lighter—without sacrificing reliable performance and strong warranties.

Available for residential installations in single and two-stage models, Comfortmaker SoftSound R-410A split-systems come in capacities through five tons and efficiencies up to 18 SEER. The shorter and smaller new design of these units makes installation in small spaces easier, and they still offer a number of outstanding features for custom homes and customers who want the best:

- **Reliability** – Copeland Scroll® compressors are used throughout the line for reliable, efficient performance and long life. Tight wire coil guards with narrow guard spacing offer maximum protection with optimal airflow.
- **Quiet Performance** – All models come standard with two-speed fan motors, sound jackets and a sound-reducing fan orifice to help achieve quiet operation. An air management system with increased fan propeller diameters improves air distribution without increasing sound.
- **Premium Appearance** – Built to last, all models feature high gloss, baked-on powder coat finish over



galvanized steel and post-painted black coil fins. Corner posts provide extra strength and style.

- **Strong Warranties** – Warranties on Comfortmaker SoftSound split-system air conditioners and heat pumps are among the strongest available. (See “Warranty” article on page 1 for details.) Contact us for more information.

* Comfort Alert™ is a trademark of Copeland Corporation.

Maximum Strength Warranties

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factory-supported extended service agreement that gives homeowners an extra measure of financial security. Consumers who purchase a HELP contract on their system will not have to worry about unexpected expenses associated with the repair of their HVAC system for the term of their contract. If a covered component fails, HELP covers major expenses for up to 10 years, depending on the term of the agreement, with no deductible.

Contact us for more information about how the new three-pronged warranty coverage on Comfortmaker products can provide you with freedom from worry about your heating and cooling system.

Visit the Comfortmaker Web site: www.comfortmaker.com

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